

www.BigCatchUSA.com

Dunwell Tch

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Email: sales@bigcatchusa.com

RMA Number	
Authorized by	
Date Authorized	

RMA NUMBER – EXCHANGE FORM

Customer Name/Code: _____ Contact: _____ Phone Number: _____ Fax/e-mail: _____

Address: _____ City: _____ State: _____ Zip: _____

Cross shipment _____ Credit _____ Repair/Replacement _____ Missing _____ Upgrade _____

Date	Item #	Qty	Invoice #	Serial #	Note

Please read carefully and fax to 310-618-9996 or email to sales@bigcatchusa.com

- Equipment Return - Unused product/s may be returned for credit, replacement, or exchange other than as provided for in www.BigCatchUSA.com Warranty. New, unused/uninstalled, product may be returned in original packing, including all components, cables, software, manuals, etc.
- Return Material Authorization — all returns must be accompanied with this Return Material Authorization form. Once completed please send to sales@bigcatchusa.com or (310) 618-9996. Customer is responsible for all return freight charges.
- Refunds for items returned for refund will be issued within 1 to 2 business days after product is received. Freight charges will not be refunded.

For www.BigCatchUSA.com (Dunwell Tech) office use only:			
Date Open (Product Shipped)		Date Closed (Product Received)	
Notes:		Notes:	